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OCT 09 2007

## AMENDMENTS TO THE CLAIMS

1. (Currently amended) A method comprising:

monitoring status of a plurality of jobs in a computer system;  
determining a first problem from a context, wherein the first problem comprises  
the status of one of the plurality of jobs in the computer system~~status of a job in a~~  
~~computer system;~~

finding an on-demand task associated with the first problem, wherein the on-demand task addresses the first problem, and wherein the on-demand task is more helpful than a current task, and wherein the finding further comprises searching a list of a plurality of on-demand tasks and a plurality of associated respective problems that each of the plurality of on-demand tasks addresses and determining that the first problem is found in the list; and

presenting a notification of the availability of the on-demand task.

2. (Original) The method of claim 1, further comprising:

passing the context to the on-demand task.

3. (Original) The method of claim 1, wherein the presenting the notification further comprises:

displaying an icon indicating that the on-demand task is available.

4. (Original) The method of claim 1, further comprising:

determining whether a use of the on-demand task is available.

5. (Currently amended) An apparatus comprising:

means for monitoring status of a plurality of jobs in a computer system;  
means for determining a first problem from a context, wherein the first problem comprises the status of one of the plurality of jobs in the computer system~~status of a job in a computer system;~~

means for finding an on-demand task associated with the first problem wherein the on-demand task addresses the first problem, and wherein the on-demand task is more helpful than a current task, and wherein the finding further comprises searching a list of a plurality of on-demand tasks and a plurality of associated respective problems that each of the plurality of on-demand tasks addresses and determining that the first problem is found in the list; and

means for displaying an icon indicating that the on-demand task is available.

6. (Original) The apparatus of claim 5, further comprising:

means for passing the context to the on-demand task in response to a selection of the icon.

7. (Canceled)

8. (Canceled)

9. (Currently amended) A computer-readable storage medium encoded with instructions, wherein the instructions when executed comprise:

monitoring status of a plurality of jobs in a computer system;

determining a first problem from a context, wherein the first problem comprises the status of one of the plurality of jobs in the computer system~~the status of a job in a computer system;~~

finding an on-demand task associated with the first problem, wherein the on-demand task addresses the first problem, and wherein the on-demand task is more helpful than a current task, and wherein the finding further comprises searching a list of a plurality of on-demand tasks and a plurality of associated respective problems that each of the plurality of on-demand tasks addresses and determining that the first problem is found in the list;

displaying an icon indicating that the on-demand task is available; and

passing the context to the on-demand task in response to a selection of the icon.

10. (Currently amended) The computer-readable storage medium of claim 9, further comprising:

determining whether a user is authorized to use the on-demand task.

11. (Currently amended) The computer-readable storage medium of claim 9, further comprising:

determining whether a user is authorized to purchase a use of the on-demand task.

12. (Currently amended) The computer-readable storage medium of claim 9, further comprising:

processing a purchase of a use of the on-demand task.

13. (Currently amended) A computer system comprising:

a processor; and

memory encoded with instructions, wherein the instructions when executed on the processor comprise:

monitoring status of a plurality of jobs in the computer system,

determining a first problem from a context, wherein the first problem comprises the status of one of the plurality of jobs in the computer system~~a status of a job in the computer system,~~

finding an on-demand task associated with the first problem, wherein the on-demand task addresses the first problem, and wherein the on-demand task is more helpful than a current task, and wherein the finding further comprises searching a list of a plurality of on-demand tasks and a plurality of associated respective problems that each of the plurality of on-demand tasks addresses and determining that the first problem is found in the list,

displaying an icon indicating that the on-demand task is available,

passing the context to the on-demand task in response to a selection of the icon, and

determining whether a use of the on-demand task is available.

14. (Original) The computer system of claim 13, wherein the instructions further comprise:

processing a purchase of the use of the on-demand task.

15. (Canceled)

16. (Canceled)

17. (Currently amended) A method of configuring a computer to perform the method comprising:

configuring the computer to monitor status of a plurality of jobs in the computer;

configuring the computer to determine a first problem from a context, wherein the first problem comprises the status of one of the plurality of jobs in the computer~~a status of a job in the computer;~~

configuring the computer to find an on-demand task associated with the first problem, wherein the on-demand task addresses the first problem, and wherein the on-demand task is more helpful than a current task, and wherein the configuring the computer to find further comprises configuring the computer to search a list of a plurality of on-demand tasks and a plurality of associated respective problems that each of the plurality of on-demand tasks addresses and configuring the computer to determine that the first problem is found in the list; and

configuring the computer to present a notification of the availability of the on-demand task.

18. (Original) The method of claim 17, further comprising:

configuring the computer to pass the context to the on-demand task.

19. (Original) The method of claim 17, wherein the configuring the computer to present the notification further comprises:

configuring the computer to display an icon indicating that the on-demand task is available.

20. (Original) The method of claim 17, further comprising:

configuring the computer to determine whether a use of the on-demand task is available.